# CENTRAL UTAH COUNSELING CENTER PATIENT INFORMATION

Please note: The information provided is based on the person being seen. If you are a parent or guardian, use your child's information.

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Last Name:	First Name:					
Middle Name/Initial:		SSN:				
Date of Birth:		Gender	Female	Male	Non-Binary	
Mailing Address:		City/State/Zip:				
Street Address:		City/State/Zip:				
Home Phone Number:	Cell Phone Number:		Email Address:			
Please list an emergency contact:			Phone number:			
Emergency Contact Street Address:			Email Address:			
Marital Status: Divorced Never Married	Now Married	Separated	Widowed			
What language(s) do you speak?			Are you a Veteran? Yes No			
Are you currently enrolled in any type of education? Yes	No		Years of education you have completed:			
Is this your first time being seen at Central Utah Counseling	Center? Yes No	Have you had any inpatie	u had any inpatient mental health services at Utah State Hospital? Yes _ No _			
Please list prior mental health and/or substance use treatment and location(s) and date(s) and type(s):	Outpatient:		Inpatient:			
What is your race? White Alaskan Native American Indian Asian Black/African American Hawaiian/Pacific Islander Other single race Two or more races  Who referred you to CUCC: Self Family or Friend Alcohol/Drug Abuse Care Provider Mental Health Provider Other Health Care Provider School Employer/EAP Division of Workforce Services DCFS *Caseworker Name DSPD Justice Referral Clergy Other		ent dent	What is your employment status?  Disabled, not in labor force Employed full-time (35 hours or more) Employed part-time (35 or fewer hours) Homemaker Retired Student Supported/Transitional Employment Unemployed, NOT seeking work Unemployed, seeking work Ves Not  Are you currently involved with: Probation or parole DCFS Adult Drug Court Program Other  Have you been arrested in the past 30 days? Yes No		ours) nt	
	Insurance Inf	ormation				
Primary Coverage Insurance		econdary Coverage Insura	nce			
Insurance Address		Insurance Address				
City/State/Zip		City/State/Zip				
Policyholder Relationship to Client	F	Policyholder Relationship to Client				
Insurance Number	Ir	Insurance Number				
Policy Holder Name/DOB	F	Policy Holder Name/DOB				
Policy Holder Address	F	Policy Holder Address				
Policy Holder City/State/Zip	Policy Holder City/State/Zip					

# **CLIENT'S HEALTH QUESTIONNAIRE** Are you currently seeing a medical provider, if so who? Would you like us to communicate with your medical provider? Yes \_\_\_\_\_ No \_\_\_\_ \*\*\*If so, please request a Release of Information form at the Front Desk\*\*\* Please check any positive test(s) you have had for these illnesses: \_\_\_\_ Tuberculosis (TB) Sexually Transmitted Disease AIDS/HIV Hepatitis Has anyone told you that you have or are at risk for the diseases listed above and recommended testing or treatment? Yes \_\_\_\_ If yes, which diseases? History of suicide attempt(s)? Yes \_\_\_\_\_ No \_\_\_\_ If yes, when/how? \_\_\_ Fair \_\_\_ Poor Do you have any drug allergies/negative drug reactions? How would you rate your current health? Excellent \_\_\_ Good Do you have any needs that would require accommodation, please explain: Please check any problems/symptoms you have had: \_ Kidney Problems No Reported Biomedical Conditions/Complications Diabetes Asthma/Lung problems Heart Problems Liver Problems Blood Disorder \_ Hearing Problems \_ Muscle/Joint Problems Cancer High Blood Pressure Seizure/Neurological Chronic Pain High Cholesterol \_ Sleep Problems Dental Problems \_ Stomach/Intestinal Problems Infectections Thyroid Problems Vision Problems Family members with a history of: Alcohol Use \_ \_ Drug Use \_ Mental health inpatient Jail/prison Completed suicide \_\_\_ Do you have a history of: \_\_\_ \_\_\_ Sexual assault/abuse \_\_ \_\_ Physical abuse \_\_\_ \_\_\_ Emotional abuse \_\_\_\_ Legal problems Do you believe you may be pregnant \_\_\_\_ Yes \_\_\_\_\_ No \_\_\_\_ Not Applicable Are you a single mother with dependent children: \_\_\_\_\_ Yes \_\_\_ How many dependent children do you have (ages 0-17) **CLIENT'S CURRENT MEDICATIONS** Prescription Date began Doses/Schedule Prescriber HERBAL OR OVER-THE-COUNTER MEDICATIONS Response Medication Dose Schedule CLIENT'S NICOTINE/TOBACCO USE Please select the option(s) that reflects your nicotine/tobacco use: \_\_\_ Never Smoked/Vaped \_\_ Former Smoker/E-Cig User \_\_ Current Every Day Smoker/E-Cig User Current Some Day Smoker/E-Cig User \_\_Smokeless Nicotine User (i.e. chewing tobacco, snus, snuff, nicotine pouches, etc..) \_\_Other (Please specify) \_ If you have ever smoked/used nicotine products, how old were you at first use? \_\_\_\_ If you are a former smoker/e-cig user, when did you last smoke/vape? \_\_\_

# CLIENT'S SUBSTANCE USE HISTORY

		CLIE	INI S SUBSTA	NCE USE HIS	IOKI		
Have you <u>ever</u> consumed alcoholic be inhalants, over the counter medication	-	-		scription medica s, please comple			l reason, or misused any substance ( i.e., w
Have you ever used IV street drugs? Yes No	you	w many times in the p attended a social sup ,, AA or 12-step)?	oport meeting	How many times counseling for si 0 1 2	ubstance u	se in the past?	Are you receiving Medication Assisted Treatment? Yes (specify) No Naltrexone/Vivitrol Suboxone Methadone Other
Have you ever felt you ought to cut down on your drinking or drug use? Yes No (CAGE-AID Screen	you Ye	ve people annoyed yo ir drinking or drug use s No		Have you felt ba drinking or drug Yes No _	use?	about your	Have you ever had a drink or used drugs first thing in the morning to steady your nerves or to get rid of a hangover (eye-opener)? Yes No
What substance(s) have you <u>ever</u> misused?	Age of first use		past 30 days, how stance(s) you listed				How did you use the substance(s) you listed( please circle below)? Oral (swallowing); Smoking; Inhalation (fumes); IV injection; Nasal (snorted);Other
Alcohol		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Cocaine/Crack		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Marijuana/Hashish		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Synthetic Marijuana (K2/Spice)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Heroin		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Non-Prescription Methadone		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Morphine (Ms Contin)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Hydrocodone (Vicodin, Lortab)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Oxycodone (Oxycontin, Percocet)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Synthetic Opioids (Fentanyl)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Methamphetamine		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Other Amphetamines/Stimulants		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Methylphenidate (Ritalin)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Over the Counter		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Alprazolam (Xanax)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Diazepam (Valium)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Lorazepam (Ativan)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Clonazepam (Klonopin,Rivotril)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Other Benzodiazepines		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Barbiturates		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Other Sedatives/Hypnotic		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
GHB/GBL		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Rohypnol		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
MDMA (Ecstasy)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Ketamine (Special K)		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
PCP		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
LSD		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other
Inhalants		1-3 x past month	1-2 x per week	3-6 x per week	Daily	None	Oral Smoked Inhaled IV Nasal Other

Oral Smoked Inhaled IV Nasal Other

Daily

None

3-6 x per week

1-3 x past month

1-2 x per week

Other \_

## **ACE SCORE**

The CDC's Adverse Childhood Experiences Study (SCE Study) uncovered a stunning link between childhood trauma and the chronic diseases people develop as adults, as well as social and emotional problems. This includes heart disease, lung cancer, diabetes, and many autoimmune diseases, as well as depression, violence, being a victim of violence, and suicide.

	SCORE 1 FOR YES AND	0 FOR NO
1	Before your 18th birthday, did a parent or other adult in the household often or very often swear at you, insult you, put you down, or humiliate you? Or act in a way that made you afraid that you might be physically hurt?	
2	Before your 18th birthday, did a parent or other adult in the household often or very often push, grab, slap, or throw something at you? Or ever hit you so hard that you had marks or were injured?	
3	Before your 18th birthday, did an adult or person at least five years older than you ever touch or fondle you, or have you touched their body in a sexual way? Or attempt or actually have oral, anal, or vaginal intercourse with you?	
4	Before your 18th birthday, did you often or very often feel that no one in your family loved you or thought you were important or special? Or your family did not look out for each other, feel close to each other, or support each other?	
5	Before your 18th birthday, did you often or very often feel that you did not have enough to eat, had to wear dirty clothes, and had no one to protect you? Or your parents were too drunk or high to take care of you or take you to the doctor if you needed it?	
6	Before your 18th birthday, was a biological parent ever lost to you through divorce, abandonment, or other reasons?	
7	Before your 18th birthday, was your mother or stepmother: often or very often pushed, grabbed, slapped, or had something thrown at her? Or sometimes, often, or very often kicked, bitten, hit with a fist, or hit with something hard? Or, ever repeatedly hit over at least a few minutes or threatened with a gun or knife?	
8	Before your 18th birthday, did you live with anyone who was a problem drinker or alcoholic or who used street drugs?	
9	Before your 18th birthday, was a household member depressed or mentally ill? Or, did a household member attempt suicide?	
10	Before your 18th birthday, did a household member go to prison?	
	TOTAL SCORE	

As your ACE score increases so does the risk of disease and social and emotional problems. With an ACE score of 4 or more, things start getting serious. The likelihood of chronic pulmonary lung disease increases 390%; hepatitis 240%; depression 460%; attempted suicide 1220%/ Talk to your provider about this score. You cannot change the past, but you can change and prevent further problems in the future.

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# **Utah Dept of Health TB Screening Tool**

# **Bureau of Epidemiology**

(Adapted from the ACHA TB Screening Tool)

# Part I: Tuberculosis (TB) Screening Questionnaire

Patient name	DOB	Today's Date			
Have you ever had close co	ntact with persons known or	suspected to have active TB	disease?	☐ Yes	☐ No
Were you born in one of the	e countries or territories listed	below that have a high inci	dence of active TB	☐ Yes	■ No
disease? (If yes, please CIR	CLE the country, below)				
Afghanistan Algeria Angola Anguilla Argentina Armenia Azerbaijan Bangladesh Belarus Belize Benin Bhutan Bolivia (Plurinational State of) Bosnia and Herzegovina Botswana Brazil Brunei Darussalam Bulgaria Burkina Faso Burundi Cabo Verde Cambodia Cameroon Central African Republic Chad China China, Hong Kong SAR China, Macao SAR Colombia Comoros	Congo Côte d'Ivoire Democratic People's Republic of Korea Democratic Republic of the Congo Djibouti Dominican Republic Ecuador El Salvador Equatorial Guinea Eritrea Estonia Ethiopia Fiji French Polynesia Gabon Gambia Georgia Ghana Greenland Guam Guatemala Guinea Bissau Guinea Guinea-Bissau Guyana Haiti Honduras India Indonesia	Iran (Islamic Republic of) Iraq Kazakhstan Kenya Kiribati Kuwait Kyrgyzstan Lao People's Democratic Republic Latvia Lesotho Liberia Libya Lithuania Madagascar Malawi Malaysia Maldives Mali Marshall Islands Mauritania Mauritus Mexico Micronesia (Federated States of) Mongolia Montenegro Morocco Mozambique Myanmar	Namibia Nauru Nepal Nicaragua Niger Nigeria Northern Mariana Islands Pakistan Palau Panama Papua New Guinea Paraguay Peru Philippines Poland Portugal Qatar Republic of Korea Republic of Moldova Romania Russian Federation Rwanda Saint Vincent and the Grenadines Sao Tome and Principe Senegal Serbia Seychelles Sierra Leone	Singapore Solomon Isla Somalia South South Sudan Sri Lanka Sudan Suriname Swaziland Tajikistan Thailand Timor-Leste Togo Trinidad and Tunisia Turkmenistan Tuvalu Uganda Ukraine United Repub Tanzania Uruguay Uzbekistan Vanuatu Venezuela (B Republic of Viet Nam Yemen Zambia Zimbabwe	Tobago  olic of
	on Global Health Observatory, Tub efer to: http://www.who.int/tb/count		es with incidence rates of≥	20 cases per 10	00,000
	rolonged visits* to one or mo sease (or regular contact with or territories, above)			☐ Yes	□ No
Have you been a resident an homeless shelter)?	nd/or employee of high-risk c	ongregate settings (e.g., cor	rectional facility or	☐ Yes	□ No
Have you been a volunteer TB disease?	or health care worker who ser	rved clients who are at incre	ased risk for active	☐ Yes	□ No
	nber of any of the following tion or active TB disease: med			☐ Yes	□ No
organ transplant recipient	unosuppressive medication, t, diabetes, silicosis, cance labsorption syndrome, 10% o	er, end-stage renal diseas	e, intestinal bypass	☐ Yes	□ No
If the answer is VE	S to any of the above questic	ons screening with a PPD o	or IGRA is indicated		

If the answer is YES to any of the above questions, screening with a PPD or IGRA is indicated.

\*I understand that a TB (Tuberculosis) test is recommended if any answers above are marked YES and that testing is available through the Central Utah Health Department. 

\*Please talk to a case manager or your therapist for testing referral assistance."

Relationship to Patient

Patient, Parent, or Other Responsible Party Signature

# **CENTRAL UTAH COUNSELING CENTER Co-Pay Discount Form** \*\*\*Please be aware: ALL co-pays are due at the time of service\*\*\* , do hereby swear that my present total family income is as follows FINANCIAL INFORMATION (if the client is a minor use the guardians information) **Employment Type Primary Source of Income** Source(s) of income, (please check one) Disability/Worker's Compensation please check all that Contract Legal Employment - Wages & Salary apply Regular None Self Seasonal Other Parent Pension Spouse **Temporary** Welfare/Public Assistance Please list your total household Please list the number of family **Gross Monthly Income:**\$ members dependent on your household income: My Wage:\$ My Spouse's Wage:\$ Other Income:\$ Please list your employers' name: Please list your employers' address: I guarantee the above financial Name of Responsible Party if different than Client: information is correct. I understand I must notify the Center immediately if there is a change in my financial and/or payer status. I authorize Birthdate: **Central Utah Counseling Center to** exchange pertinent information with Address:\_\_\_\_\_ any payees from whom I am eligible to collect. I assign insurance benefits directly to the Center. Additionally, I, the undersigned, agree to pay the co-pay amount as listed below per service at the time of each service. Signature of Applicant, Parent, or Other Responsible Party Date \*\*\*\*\*OFFICE USE ONLY\*\*\*\*\* Co-Pay amount (if applicable) taken from Mental Health Portion of Insurance card of Co-Pay Schedule \$ Co-Pay amount reduced to this amount per service \$ **Co-Pay Discount Request (Therapist)** Please describe the reason(s) the standard Co-Pay may create a financial hardship: High medication cost/Co-Pays Medical costs Disabled family member that requires special services Significant debt directly related to severe mental illness Other (please specify)

I give Central Utah Counseling Center (CUCC) permission to send appointment reminders to the following email address/or cell phone

number.	
Email Address:	
Phone Number for Text Messages:	
Do you prefer to receive appointment reminders by (check all that apply)	): Email Text Both None
Patient Name (please print)	
Signature	Date
Signature of Parent or Guardian (if required)	Date
CONSENT TO PHO	TOGRAPH
I give Central Utah Counseling Center (CUCC) permission to take my phopurposes.	oto and use it in my electronic record for identification
Patient Name (please print)	
Signature	Date
Signature of Parent or Guardian (if required)	Date
If the client refused please document here by signing your name	e and date:
Signature	Date
CENTRAL UTAH COUNS	ELING CENTER
Acknowledgment of Receipt of No Central Utah Counseling Center reserves the right to mo I have received a copy of the Notice of Privacy Practices for Central Utah	dify the privacy practices outlined in the notice.
Patient Name (please print)	
Signature	Date
Signature of Parent or Guardian (if required) (Required if the patient is a minor or adult who is unable to sign this form)	Relationship of Patient Representative to Patient

## **CENTRAL UTAH COUNSELING CENTER**

#### **Consent to Treat Form**

I have come to Central Utah Counseling Center in hope of receiving treatment. I understand I have the right to receive details of my condition. This will also include the evaluation findings, challenges, and expected benefits of treatment. I understand I can also learn of any reasonable alternatives to treatment. I agree to receive treatment with a Central Utah Counseling Center provider.

I further give my consent to receive treatment. This consent is voluntary.

I agree to take part in the development of my plan of care and treatment following my initial evaluation. In this process, I agree to be involved in the development of my plan of care.

I understand that I have the right to ask questions and receive a reasonable response to my questions at any time during the course of my care. This includes the right to receive details of my condition. I can also ask about my evaluation findings, challenges and expected benefits of treatment, and any reasonable alternatives to treatment. I understand that I can discuss ending treatment at any time I wish with my provider.

Patient Name (please print)		
Signature	_	Date
e of Parent or Guardian (if required)		Date

## **CENTRAL UTAH COUNSELING CENTER**

# **Client's Rights Statement**

I.The following is a listing of your rights as a client:

#### YOUR RIGHT TO QUALITY OF CARE

- 1. The right to individual mental health and/or substance abuse treatment by qualified professionals.
- 2. The right to have a say in making your goals for treatment.
- 3. The right to ask and know about different methods of treatment.
- 4. The right to services without being treated unfairly on the basis of race, color, nationality, age, sex, religion, handicap, or political affiliation.
- 5. The right to understand and review the information in your treatment record, unless this may cause harm.

#### YOUR RIGHT TO CONFIDENTIALITY

The Staff will not talk to anyone, other than staff members involved in your treatment, about you being a client. Information cannot be given without your written permission unless:

- 1. Child abuse is suspected.
- 2. There is a medical emergency and the information would help with your care.
- A court orders the information.
- 4. There is a threat to your life or safety or you are a danger to the life or safety of others.
- 5. Agencies that conduct reviews may see your client information. They must respect the confidentiality of individual clients.
- 6. There is a crime or a threat of a crime in the premises or involving program personnel.
- 7. Information is needed for insurance reasons. We only need to share that you have received treatment and that treatment is reimbursed.

# YOUR RIGHT TO FILE A GRIEVANCE

- 1. Each office has a suggestion box for your complaints, ideas or to recognize someone who served you well.
- 2. You have the right to file a grievance. Please discuss your concern with any staff member and ask for a Client Grievance Handout.
- 3. If you are aware of or have reason to believe that a staff member has acted in a manner that is unprofessional or illegal, please ask for the person's supervisor and report the information right away.

# II. The following rights and protections are for clients receiving Medicaid Prepaid Mental Health Services

- The right to receive information about your treatment provider.
- 2. The right to be treated with respect and dignity.
- 3. The right to get information on available and different treatment options in a way that you can understand them.
- 4. The right to be involved in decisions about your mental health care, including the right to say no to treatment.
- 5. The right to be free from any form of restraint or seclusion used as a means of bullying, punishment, convenience of the staff, or someone getting back at you.
- 6. When allowed by Federal Law, the right to request and receive a copy of your medical records, and to request that they be changed or fixed. You may be charged for the copies
- 7. The right to be given health care services that meet access and quality standards.
- 8. Your treatment providers will not be stopped by Central Utah Counseling Center from giving you advice or supporting on your behalf the following information.
  - a. Your health status, medical care, or treatment options, including any alternative treatment that may be self-administered.
  - b. Any information you need in order to choose among possible treatment options.
  - c. The risks, benefits, and consequences of treatment or non-treatment.
  - d. Your right to participate in decisions regarding your health care, including the right to refuse treatment, and to have a say in future treatment decisions.

#### III.Responsibilities

- 1. To respect the privacy of other clients.
- 2. To arrive on time for your appointments.
- 3. To provide the information we need so we can bill appropriately.
- 4. To forward all insurance or other third-party payments to us. To pay Co-Payments on time.
- 5. To inform us of changes in your financial situation, with your address or telephone number.
- 6. To discuss openly with your therapist any problems about your care.

Client, Parent or Other Responsible Party		
	Relationship	Date
have read and understand the above rights and responsibili	ities. I authorize Central Utah Counseling Center to provide	e treatment.
	SS.	

## CENTRAL UTAH COUNSELING CENTER

# **Notice of Privacy Practices**

Central Utah Counseling Center is committed to protecting your medical information.

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU MAY ACCESS THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Effective April 14, 2003. Central Utah Counseling Center is required by law to maintain the privacy of your medical information, provide this notice to you, and abide by the terms of this notice.

#### HOW WE USE YOUR HEALTH INFORMATION

When you receive care from Central Utah Counseling Center, we may use your health information for treating you billing for services, and conducting our normal business known as health care operations. Examples of how we use your information include

Treatment: We keep records of the care and services provided to you. Health care providers use these records to deliver quality care to meet your needs. For example, your therapist may share your health information with another practitioner who will assist in your treatment. Some health records, including confidential communications with other mental health professionals or substance abuse treatment records, may have additional restrictions for use and disclosure under state and federal laws.

Payment: We keep billing records that include payment information and documentation of the services provided to you. Your information may be used to obtain payment from you, your insurance company, or other third-party payers. We may also contact your insurance company to verify coverage for your care or to notify them of upcoming services that may need prior notice or approval. For example, we may disclose information about the services provided to you to claim and obtain payment from your insurance company. If you pay the full cash price for services, you may request a restriction of information to your insurance company.

Health Care Operations: We use health information to improve the quality of care, train staff, and students, provide customer service, manage costs, conduct required business duties, and make plans to better serve our communities. For example, we may use your health information to evaluate the quality of treatment and services provided by our therapists, psychologists, case managers, and other health care workers.

## OTHER SERVICES THAT WE PROVIDE

We may also use your health information to recommend treatment alternatives, tell you about health services and products that may benefit you, share information with family and friends involved in your care (authorized by you through a written release), share information with third parties who assist us with treatment, payment, and health care operation, and remind you of an appointment (optional, notify the therapist or secretary if you do not wish to be reminded). Also, CUCC utilizes electronic prescribing. One of the features of electronic prescribing systems is that it allows us to view medications that have been electronically prescribed to you by other physicians. This improves patient safety by helping us avoid prescribing medications that might interfere with what you are already taking. By signing the acknowledgment form that you received this form, you authorize us to view your medication history.

# YOUR INDIVIDUAL RIGHTS

You have the right to

- Request restrictions on how we use and share your health information. We will consider all requests for restrictions carefully but are not required to agree to any restriction.
- Request that we use a specific telephone number or address to communicate with you.
- Inspect and copy your health information, including billing records. There is a charge of \$.25 per page copied. Under limited circumstances, we may deny you access to a portion of your health information and you may request a review of that denial.\*
- Request corrections or additions to your health information.\*
- Request an accounting of certain disclosures of your health information made by us. The accounting does not include disclosures made for treatment, payment, and health care operations and some disclosures required by law. Your request must state the period of time desired for the accounting, which must be within the six years prior to your request and excludes dates prior to April 14, 2003. The first accounting is free, but a fee will apply if more than one request is made in a 12-month period.\*

Requests marked with a star (\*) must be made in writing. Contact the Central Utah Counseling Center Privacy Officer for the appropriate form for your request.

#### SHARING YOUR HEALTH INFORMATION

There are limited situations when we are permitted or required to disclose health information without your signed authorization. These situations include activities necessary to administer the Medicaid program and the following:

- Emergency situation requiring immediate care. For public health purposes such as reporting communicable diseases (if such diseases have not been reported by the health department), or other diseases and injuries permitted by law.
- To protect victims of abuse, neglect, or domestic violence.
- For lawsuits and similar proceedings.
- When otherwise required by law.
- When requested by law enforcement as required by law or court order.
- For research approved by our review process under strict federal guidelines.
- To reduce or prevent a serious threat to public health and safety.
- For specialized government functions such as intelligence and national security.

All other uses and disclosures, not described in this notice, require your signed authorization. You may revoke your authorization at any time with the written statement. The following are examples.

- Most uses and disclosures of psychotherapy notes.
- Uses and disclosures of protected health information for marketing purposes, including subsidized treatment.
- Disclosures that constitute a sale of protected health information.

#### **OUR PRIVACY RESPONSIBILITIES**

Central Utah Counseling Center is required by law to:

- Maintain the privacy of your health information and notify you of any breach of your information.
- Provide this notice that describes the ways we may use and share your health information.
- Follow the terms of the notice currently in effect.

We reserve the right to make changes to this notice at any time and make the new privacy practices effective for all information we maintain. Current notices will be posted in all our offices. You may also request a copy of any notice from the secretary of the Central Utah Counseling Center Privacy officer listed below:

## **CONTACT US**

If you would like further information about your privacy rights, are concerned that your privacy rights have been violated. Or disagree with a decision that we made about access to your health information, contact the Central Utah Counseling Center Privacy Officer- Jared Kummer at 152 North 400 West Ephraim, UT 84627, 800-523-7412 or email: jaredk@cucc.us

We will investigate all complaints and will not retaliate against you for filing a complaint.

You may also file a written complaint with the Office of Civil Rights, 200 Independence Avenue, S.W. Room 509F HHH Bldg., Washington, D.C. 20201.